

**MUNICIPAL SERVICES ASSOCIATES, INC.**  
**STUART G. CHAPMAN, PRESIDENT**

*Stuart G. Chapman is President of Municipal Services Associates, Inc.(MSA). Mr. Chapman has a substantive background of over 26 years experience in working with municipal administration and telecommunications related activities. Since founding MSA, Mr. Chapman has served over 200 communities and councils of governments in nine states on a wide variety of activities concerning cable communications, including cable-related needs ascertainment studies, rate regulation, analyses of institutional networks, public, educational and governmental (PEG) programming, system performance evaluations, franchise negotiations, and antenna/tower siting.*

*Among MSA's projects which Mr. Chapman directed include three cable television franchise transfer process covering the suburban Chicago metropolitan region which included 200 local governments and seven regional councils of governments; successful cable television franchise renewals in 30 Illinois and Wisconsin communities; cable television community needs ascertainments for cities in California, Colorado, Idaho, Illinois, Indiana, Tennessee, and Virginia; and, wireless telecommunications ordinance preparation and tower site inventory services for communities in Iowa and metropolitan Chicago. Mr. Chapman has also coordinated numerous cable television technical examinations, franchise fee evaluations, and evaluations of PEG programming operations for MSA client communities.*

*From 1986 to 1991, Mr. Chapman served as Administrative Assistant to the Village Manager of the Village of Schaumburg, Illinois, a Chicago suburb with a population of 75,000. As the Village's Cable Television Administrator, he enforced the Village's cable television franchise agreement, and oversaw the transfer of ownership of the franchise from Cablenet Associates to Tele-Communications, Inc. (TCI). Mr. Chapman negotiated modifications to the franchise agreement, and developed cable customer service standards. He directed a conversion of the cable system from a dual cable to a single cable system, and supervised a performance evaluation of the cable system, which included a technical assessment of the system, and an audit of franchise fee payments. Mr. Chapman developed an automated five-year data base of cable television-related complaints and inquiries, and advised the Village Manager, Mayor, and Village Board of Trustees of legislative changes and technological advances in cable TV and related telecommunications which affected City residents and Village government operations.*

*From 1982 to 1985, Mr. Chapman was the Executive Director of the Northeast Nebraska Economic Development District, a 17-county Council of Governments. In this position, Mr. Chapman directed programming, personnel, budgeting, and accounting functions for the agency; administered Community Development Block Grant and Urban Development Action Grant programs and requirements; obtained over \$2,000,000 in grant funds for area cities, supervised local comprehensive and downtown improvement planning; and assisted small businesses with identification of funding programs. From 1980 to 1982, Mr. Chapman served as an assistant to the City Manager of Council Bluffs, Iowa, and to the City Administrator of Papillion, Nebraska.*

*Mr. Chapman has addressed the Illinois, Indiana, and Kentucky Municipal Leagues and the Chicago Metropolitan Mayors Caucus on telecommunications issues. He has spoken at National Association of Telecommunications Officers and Advisors (NATOA) conferences and Illinois NATOA conferences, and has also been a lecturer in 1998, 1999, and 2001 at the University of Wisconsin Seminar on Municipal Telecommunications Regulation.*

*Mr. Chapman holds a Masters degree in Public Administration from the University of Nebraska, and a Bachelor of Arts degree in Political Science from The Ohio State University. He has also received a Certificate in Negotiation and Collective Bargaining Skills from the Illinois Public Employer Labor Relations Association. He is a member of the Illinois City/County Management Association, and the Illinois Institute for Local Government Law, and is a past President of the Illinois Chapter of NATOA.*