

IGFOA Utility Billing Seminar
June 12, 2014
Hosted at Hoffman Estates Village Hall
with videoconference connections to
Hoffman Estates Village Hall
Park Forest Village Hall
Moline Public Library

AGENDA

- 9:30 – 9:40 AM **Welcome and Introductions**
- 9:40 – 10:30 AM **Roundtable Discussion – Water and Sewer Rates**
Best practices for establishing water and sewer rates.
Dave Richardson, Finance Director (retired), Village of Streamwood
Rachel Musiala, Finance Director, Village of Hoffman Estates
Kim Auchstetter, Finance Director, Village of New Lenox
- 10:30 – 10:40 AM **Break**
- 10:40 – 11:30 AM **WaterRate Structures and Analysis**
Current rate structures and how they relate to water usage as well as
maintaining existing infrastructure.
Christopher Buckley, Senior Project Manager, Baxter & Woodman
- 11:30 – Noon **Breakout Groups - Discussion with Peers**
Discuss in smaller groups problems you are facing and share similar issues
with the entire group after lunch.
- Noon – 1:00 PM **Lunch**
- 1:00 – 2:40 PM **Legal Aspects of Utility Billing**
How to deal with legal issues encountered during the utility billing process
including bankruptcy/foreclosure, liens, shut-off procedures and collections.
Ann Marie Lampariello-Perez, Attorney, Rathje & Woodward, LLC
- 2:40 – 2:50 PM **Break**
- 2:50 – 3:30 PM **Q&A Roundtable Discussion with Peers**
Share common problems and issues with the group as a whole and discuss
possible solutions.