

Illinois Government Finance Officers Association
UTILITY BILLING SEMINAR
June 12, 2025

AGENDA		
8:30 – 8:50 AM	Check-in, Networking & Coffee	NIU Naperville 1120 E Diehl Road Naperville, IL 60563
8:50 - 9:00 AM	Welcome & Introductions	Melanie Hein, IGFOA
9:00 – 10:00 AM	Artificial Intelligence – Your new utility billing superpower	Trent Corbin & Beth Beaty, <i>Software Solutions</i>
10:00 – 10:15 AM	Break	
10:15 -11:15 AM	Empower your community and staff with AMI (Advanced Metering Infrastructure)	Erin Q. Perry, PMP, Danielle Melon, & John Lambert, <i>Veregy</i>
11:15 AM – 12:15 PM	Data Governance, the right data to the right people	Sean Cassidy & Ryan Allen, <i>Plante Moran</i>
12:15 – 1:15 PM	Networking Lunch	
1:15 – 2:15 PM	Roundtables	
2:15 – 3:15 PM	Legal Aspects of Utility Billing Part 1 Bankruptcies	Carmen Forte & James Joyce, <i>Klein, Thorpe, and Jenkins, Ltd.</i>
3:15 – 3:30 PM	Break	
3:30- 4:00 PM	Legal Aspects of Utility Billing Part 2 Red Flag rules	Carmen Forte & James Joyce, <i>Klein, Thorpe, and Jenkins, Ltd.</i>
4:00 PM	Closing Remarks	Melanie Hein, IGFOA

IGFOA reserves the right to modify the agenda and/or speakers, cancel the training due to low enrollment, or to close registration if full.