

**Illinois Government Finance Officers Association**  
**UTILITY BILLING SEMINAR**  
**June 12, 2025**

| <b>AGENDA</b>              |                                                                                     |                                                                                                                                                |
|----------------------------|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>8:30 – 8:50 AM</b>      | <b>Check-in, Networking &amp; Coffee</b>                                            | <i>NIU Naperville<br/>1120 E Diehl Road<br/>Naperville, IL 60563</i>                                                                           |
| <b>8:50 - 9:00 AM</b>      | <b>Welcome &amp; Introductions</b>                                                  | <b>Melanie Hein, IGFOA</b>                                                                                                                     |
| <b>9:00 – 10:00 AM</b>     | <b>Artificial Intelligence – Your new utility billing superpower</b>                | <b>Nav Ramineni</b> , Founding Account Executive, Midwest, Polimorphic<br><br><b>Trent Corbin &amp; Beth Beaty</b> , <i>Software Solutions</i> |
| <b>10:00 – 10:15 AM</b>    | <b>Break</b>                                                                        |                                                                                                                                                |
| <b>10:15 -11:15 AM</b>     | <b>Empower your community and staff with AMI (Advanced Metering Infrastructure)</b> | <b>Erin Q. Perry, PMP, Danielle Melone, &amp; John Lambert</b> , <i>Veregy</i>                                                                 |
| <b>11:15 AM – 12:15 PM</b> | <b>Data Governance, the right data to the right people</b>                          | <b>Sean Cassidy &amp; Ryan Allen</b> , <i>Plante Moran</i>                                                                                     |
| <b>12:15 – 1:15 PM</b>     | <b>Networking Lunch</b>                                                             |                                                                                                                                                |
| <b>1:15 – 2:15 PM</b>      | <b>Roundtables</b>                                                                  |                                                                                                                                                |
| <b>2:15 – 3:15 PM</b>      | <b>Legal Aspects of Utility Billing<br/>Part 1 Bankruptcies</b>                     | <b>Carmen Forte &amp; James Joyce</b> , <i>Klein, Thorpe, and Jenkins, Ltd.</i>                                                                |
| <b>3:15 – 3:30 PM</b>      | <b>Break</b>                                                                        |                                                                                                                                                |
| <b>3:30- 4:00 PM</b>       | <b>Legal Aspects of Utility Billing<br/>Part 2 Red Flag rules</b>                   | <b>Carmen Forte &amp; James Joyce</b> , <i>Klein, Thorpe, and Jenkins, Ltd.</i>                                                                |
| <b>4:00 PM</b>             | <b>Closing Remarks</b>                                                              | <b>Melanie Hein, IGFOA</b>                                                                                                                     |

*IGFOA reserves the right to modify the agenda and/or speakers, cancel the training due to low enrollment, or to close registration if full.*