

Illinois Government Finance Officers Association

UTILITY BILLING SEMINAR

June 15, 2023

NIU Naperville

1120 E Diehl Road

Naperville, IL 60563

AGENDA

8:30 – 8:50 AM	Check-in, Networking & Coffee	Beth Beaty, IGFOA
8:50 - 9:00 AM	Welcome & Introductions	Diane Gillian Lantz, IGFOA
9:00 – 10:15 AM	Citizens Response to Active Shooter/Violent Incidents Events Part 1	Sergeant Steven Formenti, Will County Sheriff's Department and Deputy Jeff Jerz, Will County Sheriff's Department
10:15 – 10:30 AM	Break	
10:30 -11:20 AM	Citizens Response to Active Shooter/Violent Incidents Events Part 2	Sergeant Steven Formenti, Will County Sheriff's Department and Deputy Jeff Jerz, Will County Sheriff's Department
11:20 AM – 12:10 PM	Drive Efficiency with Technology	Jennifer Kidd, Director of Product Strategy, Tyler Technologies, Inc.
12:10 – 1:00 PM	Networking Lunch	
1:00 – 2:00 PM	Fraud in Local Government	Debbie Wilburn, Consulting Director, CliftonLarsonAllen LLP
2:00 – 3:15 PM	Legal Aspects of Utility – Part 1	Mallory Milluzzi, Klein, Thorpe, and Jenkins, Ltd.
3:15 – 3:30 PM	Break	
3:30- 4:00 PM	Legal Aspects of Utility Billing – Part 2	Mallory Milluzzi, Klein, Thorpe, and Jenkins, Ltd.
4:00 PM	Closing Remarks	Diane Gillian Lantz, IGFOA

IGFOA reserves the right to modify the agenda and/or speakers, cancel the training due to low enrollment, or to close registration if full.